



Alcoa Inc. is currently using IPS World Wide to process freight invoices. For your reference, a list of Alcoa locations is provided.

**New Billing Address** – ALL freight invoices including PAST DUE INVOICES, BALANCE DUE INVOICES and CREDITS **for the Alcoa locations on the list provided** (REGARDLESS OF SHIP DATE), must be sent to IPS World Wide at the following address:

Alcoa Inc.  
c/o IPS World Wide  
P.O. Box 730321  
Ormond Beach, FL. 32173

**Freight Bill Inquiries** –

All carrier inquiries about the payment status of any freight invoice must be directed to –  
IPS World Wide  
Tele – 386-672-7727  
Fax - 386-672-3262

Please contact IPS to establish a password for access to their web site, which provides research capabilities.

If you have any questions about the change in freight payment requirements, please contact Alcoa Logistics Support at [DLogisticsSupport@Alcoa.com](mailto:DLogisticsSupport@Alcoa.com).

Sincerely,  
Ann M. Johnson  
Manager, Alcoa Logistics Support